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Dear National Instruments Customer:

This letter is to inform you of a change to the product in this kit. If you have questions regarding the change, please contact the NI staff referenced below. If you purchased this product in the past, you may have already received a similar letter in the mail.

Detailed Information

PCN Title:	National Instruments cRIO-9002 and cRIO-9004 Processor Change Notification
Description of Change:	The processor speed of the NI cRIO-9002 and NI cRIO-9004 controllers has changed from 200 MHz to 195 MHz.
Impact and Recommended Action:	Our benchmarks have shown that some processing-intensive applications may experience approximately a 2.5 percent reduction in performance. However, most applications do not use the full capacity of the processor and therefore will not experience a reduction in performance. We apologize for any inconvenience that this change may cause for you. Unfortunately, the manufacturer of the processor can no longer provide a 200 MHz processor. We are pleased to offer you the higher-performance NI cRIO-9012 and NI cRIO-9014 controllers with 400 MHz processors at the same price as the cRIO-9002 and cRIO-9004, respectively. We encourage all customers to upgrade to these higher-performance controllers. For more information about the cRIO-9012 and cRIO-9014, please visit ni.com/compactrio or contact us at (800) 433-3488.
Who to Contact at NI with Questions:	NI is committed to your total satisfaction and to providing high-quality, long-term support and service for our products. If you have questions or concerns, please contact Chad Evans, staff product support engineer, at chad.evans@ni.com.

Products Being Changed

Old Part Number	New Part Number	NI Order Number	Description
191595G-01 (revision G or earlier)	191595H-01 (revision H or later)	779000-01	NI cRIO-9002 Real-Time Controller with 32 MB DRAM, 64 MB CompactFlash
191595G-03 (revision G or earlier)	191595H-03 (revision H or later)	779055-01	NI cRIO-9004 Real-Time Controller with 64 MB DRAM, 512 MB CompactFlash

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